

## **Cargotester.com User Account and Company/Facility Features**

### Access to the Application Restricted to Active User Accounts

Clients of Cargotrader, Inc.'s Cargotester.com application access the system via the Internet by providing a username and password on a public *login* page. All client data is only available on secure non-public pages. A unique username and private password comprise the necessary key to unlock the non-public pages through an *active* Cargotester.com user account, which is accessible at any given time only once. Clients have the administrative option to set their facility's user accounts as either *closed* or *inactive* to deny user account access. The user account also includes the user's name, title, user type and facility information. A single user may have any number of user accounts. Other clients have no direct access to user account data.

### User Accounts Tied to Single Facility Accounts

User accounts can only access one facility account each. On a practical level this means that logging in through an account will restrict user access to the data retrievable by that facility. A facility is a company unit. There are no company accounts *per se*, but facilities accounts are tied together by a private company ID. Not all facilities are equal, since there is a ranking scheme to determine how information is shared among facilities from the same company. Not all facilities are of the same type, either, since each facility account is set up with one of the standard facility types. There are several companies in the Cargotester.com database, some are Cargotrader, Inc. clients and others are included to support client data needs. In general, facilities from different companies do not share information unless they are parties together on the same job or parties assigned to the same report. The system stores a fair amount of facility information, including important addresses, preferences, settings and job-relevant information. The publicly available information makes a useful contact database.

### User Account Types

User accounts are further restricted within the application by their selected user account types. There are five standard user account types. Each type has different access privileges to facility data, preferences and settings. Some types can see everything regarding a facility, while others cannot even log in to the system and exist merely to support contact/personnel features.

### Data Logging

Key information entered by users into the system or sent out of the system by users is logged by the system for security purposes. Data logging is done automatically by the system. While there is no guarantee that the *owner* of the user account will be the actual data entry person since anyone with a user account's username and password can access that account, the logging does provide significant data entry security. Not all data logs are directly available to users. Administrative users are advised to contact Cargotrader, Inc. customer support for more information on data logging or for direct queries on a particular log. Not all application usage information is logged by the system as a practical matter. There are several other security features used by the system, so data logging is merely one of many.